

Day	Time	Carolina A (CAD Lab)	Carolina C (Main Ballroom)	Carolina D (RMS Lab)
Tuesday September 27th, 2022	07:00	<u>Breakfast - Vendor Hall</u>		
	08:15	<u>Welcome Session</u>		
	09:15	<u>Tips for Customer Success</u>		
	10:15	<u>Highlights of OnCall Dispatch 2209 Release</u> Shelli Baker & Tami Renton - Hexagon Take a look at feature highlights in the OnCall Dispatch portfolio with a review of recent updates, and explore what is planned for 2209	<u>CAD Implementation Considerations</u> Stephen Starnowsky - Hexagon	<u>Highlights of OnCall Records 2209 Release</u> Gina Steadman - Hexagon Take a look at feature highlights in the OnCall Dispatch portfolio with a review of recent updates, and explore what is planned for 2209
	11:15	<u>I/CAD Recommend Unit</u> Jeremy Villareal - Hexagon	<u>Remote Calltaking</u> Richmond DEC	<u>Beyond Toughbook</u> Aiden Clifford - Panasonic The Future of Mobile Technology got Publis Safety
	12:00	<u>Lunch - Craft City</u>		
	13:15	<u>Implementing Auto Status Changes in MPS</u> Brian Odell - El Paso 911 District	<u>NextGen 911 Calltaking</u> Shelli Baker & Rodney Gill - Hexagon Explore the planned updates for both I/CAD and OnCall Dispatch	<u>Learn How Deccan is Helping 911 Agencies Solve Their Problems</u> Jack Breitbeil - Deccan Deccan's innovative technology is helping 911 agencies with: enhanced staffing and resource allocation, budget savings and improved financial performance, accreditation success, street network quality assurance and run-card automation, and disaster preparedness.
	14:15	<u>Enhancing Calltaking with Z Mapping through Hi-Res Oblique Imagery</u> Erin Ford - Eagleview	<u>Everything to know about Migrating to OnCall Dispatch</u> Jeremy Villareal, Shelli Baker, Tami Renton - Hexagon	<u>OnCall Records v3.7 Side by Side with v10</u> Gina Steadman, Brian Evans - Hexagon
	15:15	<u>Integrating with Eagleview</u> Kevin Spraker - Onandaga County		<u>Additional Data: What, Why, &amp; How</u> Karin arquez & Bill LePoidevin - Rapid SOS Attendees will understand what additional data is currently being delivered to 9-1-1 centers nationwide from sources such as Apple, Google, Uber, MedAlert, SimpliSafe, SiriusXM Connected Vehicle, and VOIP providers through a standards-compliant location information server and additional data repository.
	18:30	<u>Evening Entertainment - Sling Shot</u>		
Wednesday September 28th, 2022	07:00	<u>Breakfast - Vendor Hall</u>		
	08:15	<u>OnCall Analytics - CAD Focus</u> Jess Enewold & Nonnie Billingsly - Hexagon	<u>Cybersecurity Roundtable</u> HPSUG	<u>The Evolution of Recording in Today and Tomorrow's World</u> Mark Traeger - Eventide
	09:15	<u>Mobile Roundtable</u> Paul Klotz - San Diego Police	<u>OnCall Dispatch Solution Suite Product Roadmaps 2303 and Beyond</u> Tami Renton & Shelli Baker - Hexagon	<u>Dispatch... Where's My Tow Truck?</u> Jon Robinson - AutoReturn
	10:15	<u>Configuring RCM for MPS</u> Jeremy Villareal - Hexagon	<u>OnCall Records Solution Suite Product Roadmaps 2303 and Beyond</u> Gina Steadman - Hexagon	<u>Mental Health of First Responders - A Call to Action!</u> Mike Hopkins - Mindbase
	11:15	<u>Migrating XALT Interfaces to OnCall Dispatch</u> Tim Forsberg & Jeremy Villareal - Hexagon	<u>Automated PSAP Performance, QA and Recording Solutions</u> Chris Gallahan - Nice With 911 turnover at an all-time high, emergency communications centers have an even greater need for integrated solutions that can help improve quality assurance and PSAP performance, while giving 911 center managers more time back in their day to engage with staff.	<u>Working with the OnCall Records Database</u> Heather Reynolds - City of Alexandria & Nonnie Billingsly - Hexagon
	12:00	<u>Lunch - Craft City</u>		
	13:15	<u>Map Inputs and Outputs</u> Eadie Kaltenbacher - Kitsap 911	<u>CAD Quiz the Wizards</u> Shelli Baker, Jeremy Villareal, Tami Renton, TK Ivie - Hexagon	<u>OnCall Analytics - RMS Focus</u> Jess Enewold & Nonnie Billingsly - Hexagon
	14:15	<u>Hands On OnCall Dispatch Demo</u> Eric Smith & Ashley Balzer - Hexagon	<u>Introducing SmartAdvisor</u> Jess Enewold - Hexagon	<u>OnCall Records Quiz the Wizards</u>
	15:15		<u>Technical Contingency Planning Roundtable</u> Louis Collins - Montgomery County Department of Public Safety	<u>OnCall Records Report Sharing Roundtable</u> Heather Reynolds - City of Alexandria & Nonnie Billingsly Hexagon
	18:30	<u>Evening Event - TBD</u>		
Thursday September 29th, 2022	08:15	<u>Vmware InstantClone with OnCall Dispatch</u> Jeremy DeStefano - Montgomery County Department of Public Safety Instant Clone gives you the ability to easily refresh machines as they are destroyed on logoff and a new machine is instantly waiting for the next login. Come see how it works!	<u>All Things Training!</u> Tammy Heaton, Shelli Baker, Stephen Starnowsky, Tony Capasso - Hexagon Introduction to Dynamo Keeping your staff trained tips – How we keep RSAs trained and at their best : Stephen Starnowsky Upcoming training opportunities for your staff in 2022	<u>Leveraging Data to Keep Roadways and Communities Safer</u> Jeff Henley - Lexis Nexis Coplogic
	09:15	<u>Global Technology Center Roundtable</u> Tami Renton, Shelli Baker, Gina Steadman - Hexagon		
	10:15	<u>Advanced Workflows</u> Jeremy Villareal - Hexagon	<u>OnCall Early Adopters Roundtable</u> Jeremy DeStefano & Louis Collins - Montgomery County Department of Public Safety	<u>Priority Dispatch</u> Brett Williams - Priority Dispatch
	11:15		<u>Montgomery County Road to OnCall - Q&amp;A</u> Jeremy DeStefano, Louis Collins, June Gorg - Montgomery County Department of Public Safety	<u>How Today's Mobile Technology can improve your workflow</u> Keith Bumgarner & Nate Evans - Newcom Global
	12:00	<u>Lunch</u>		
	13:15	<u>Closing Session</u>		